UFCF9Y-60-M - CSCT Masters project

As part of my master’s dissertation on developing an AI-powered fair shift scheduling system for our restaurant, your feedback is crucial. This survey aims to gather insights into how our current scheduling affects your work and well-being.

## Section 1: General Satisfaction

1. **How satisfied are you with your current work schedule?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Very Unsatisfied |  |  |  | Very Satisfied |

1. **What do you like most about your current work schedule?**
2. **What do you like least about your current work schedule?**

## Section 2: Fairness Assessment

1. **Do you feel that the distribution of shifts among employees is fair?**

* Yes
* No
* If No, please explain why.

1. **On a scale of 1-5, how fairly do you think shifts are assigned during peak hours?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Very Unfair |  |  |  | Very Fair |

1. **Do you believe some roles are consistently scheduled more favourably than others?**
   * Yes
   * No
   * If yes, which roles and why do you think this is the case?

## Section 3: Workload and Role-Specific Questions

1. **How adequately do you think scheduling system accommodates the demands of your specific role?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Very Poorly |  |  |  | Very Well |

1. **In your role, do you feel your workload during your shifts is reasonable?**
   * Yes
   * No
   * If No, please specify what makes the workload unreasonable.
2. **Do you feel that you have sufficient time to complete your tasks effectively?**
   * Yes
   * No
   * If No, what changes would you recommend?

## Section 4: Preferences and Improvements

1. **What changes would you suggest to improve the scheduling process?**
2. **Are there any times or days you prefer not to work, but are often scheduled anyway?**
   * Yes
   * No
   * If yes, what are these times or days?
3. **Would you prefer more shifts during peak hours or non-peak hours? Why?**

## Section 5: Well-being and Support

1. **On a scale of 1-5, how supported do you feel by management in terms of scheduling flexibility?**

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| 1 | 2 | 3 | 4 | 5 |
| Not Supported at All |  |  |  | Very Supported |

1. **Do you have any suggestions for how management could better support employees with scheduling?**
2. **How does your work schedule impact your personal life?**

## Section 6: Workload Perception Across Roles and Conditions

1. **Rate the workload for your role and your perception of the workload in other roles on a scale from 1 to 10. Answer for both normal days and busy days/holiday seasons. And please add your role or position if you can not find in the list.**

|  |  |  |
| --- | --- | --- |
| **Role** | **Normal days** | **Busy days/ Holiday** |
| Grill |  |  |
| Construction |  |  |
| Fryer |  |  |
| Pot Washer |  |  |
| Preparation |  |  |

## Section 7: Additional Questions for Contextual Insights

1. **Do you feel that the differences in workload between roles are justified based on the responsibilities of each role?**
   * Yes
   * No
   * If No, please explain.
2. **In times when your workload is lighter, would you be willing to assist others whose workload is heavier?**
   * Yes
   * No
   * If yes, what would make you more willing to help?
3. **What suggestions do you have for balancing workload more effectively among different roles, especially during peak times?**
4. **Is there anything else you would like to share that we haven't covered in this survey?**

* Please feel free to provide any additional comments or insights that you think might be helpful in improving our scheduling practices or your work environment.

**Thank you for taking the time to participate. Your input is not only appreciated but essential in making our workplace better for everyone.**